



Why choose Veritape?

Veritape brings a refreshingly simple approach to call recording. It works on a rental model with flexible, straightforward pricing. Here are ten no-nonsense reasons why your business should choose Veritape:

1. You can record as many or as few calls as you want.

Veritape gives you total flexibility to decide how many calls, teams and agents to record.

2. There is no capex requirement.

Veritape comes with no extra hardware requirements and our rental model has a low total cost of ownership - just pay as you go.

3. You just pay for what you use.

Flex the number of recording licences to match your business needs. Don't pay for excess capacity.

4. Veritape makes it easy to evaluate agents' performance.

Set your own call evaluation criteria, playback calls anywhere, anytime and focus your training on the areas which need it.

5. Using Veritape will improve your operational efficiency.

With efficient, easy-to-use search tools, Veritape lets you retrieve calls, fast, so your agents can get on with the job in hand.

6. Veritape will help you to solve customer disputes. Fast.

Veritape sifts through large volumes of data so pinpointing specific calls is easy. Allowing you to immediately manage issues and provide a great level of customer service.

7. Veritape will help your business to be PCI DSS compliant.

Veritape will ensure conformity with PCI DSS through a proven solution which blanks the recording of sensitive data whilst still recording a call. Peace of mind guaranteed!

8. It is quick to set up and updates are included in the price.

Installing Veritape will not interrupt your business - we do it remotely. And software updates included in your rental agreement.

9. Veritape slots into your existing infrastructure.

Veritape is telecoms neutral and will work with any telephone switch.

10. Veritape will grow with your business.

We can scale to fit your changing future business needs, one to thousands of seats.

Veritape - making call recording simple. Call us on **0845 8995500** or email sales@veritape.com.